Business Planning- Enterprise Branch Corporate office 7th Floor, Bharat Sanchar Bhawan, H C Mathur Lane, Janpath, New Delhi 110001 Ph:- 23734368



No. File No 121-2/2014-BP-ENT

Dated 14.1.2015

To

The Chief General Manager/GM (EB)/GM (EB-City), All BSNL Circles,

Subject: - Guidelines for implementation of Decisions on ECT-EBU cases-Regarding

Following Guidelines may kindly be observed regarding decisions of ECT-EBU on Enterprise cases sent by circles:-

- (i) The decisions of ECT-EBU in a particular case is approved as a package deal for that particular case only and is not to be operated in parts.
- (ii) The decision of ECT-EBU for an individual enterprise customer should not be used for another customer or for the same customer in other Circle automatically.

This is issued with the approval of PGM (EB).

(Rakesh Sethi)

Asstt. Gen. Manager (BP-Ent)

CC: - All Committee members of ECT EBU, BSNL C O